

Recently, arbitration as an effective method of dispute resolution is used not only for the examination and resolution of traditionally accepted commercial disputes, but also in several other fields. The practice of dynamic development of alternative methods of resolving disputes arising in the field of health care in a few countries of the world is particularly interesting.

Medical arbitration is a modern method of dispute resolution, which involves the submission of a dispute between a legal entity or an individual entrepreneur providing medical care and services and subjects who use these services, patients, as well as other possible subjects, to an impartial and neutral third party, an arbitrator, without unnecessary delays or for the purpose of obtaining a fair resolution of the dispute by an impartial arbitral tribunal of incidental costs. The study of international experience shows that medical arbitration is used in a number of legal relations:

- medical care, maintenance, intervention and other services, including telemedicine, laboratory services,
- damage caused by the doctor's actions or inaction, • quality of medical care, service and intervention,
- rules of medical professional ethics,
- privacy in the electronic health system and management of databases in the field of health,
- palliative medical care, medical confidentiality,
- health facility-medical worker relations, etc.

Notably, disputes in the medical field often arise, or at least are exacerbated, by poor communication. According to data from 2022, one in five complaints against doctors in Singapore was due to miscommunication. At the same time, in most cases, a patient files a lawsuit against a medical service provider not to obtain compensation, but to find out what was wrong. In this regard, alternative dispute resolution mechanisms, in the form of arbitration and conciliation, guarantee the disclosure of facts and the preservation of a cooperative environment between the parties. For more information on current developments in alternative dispute resolution, follow the AMCA's social media pages and website updates.